The Kiet Ly

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Career Objective

Highly motivated and passionate IT graduate with a bachelor's degree in Software Development from the University of South Australia, bringing an intermediate level of coding experience in C#, .NET, MS SQL, and full-stack web development.

Creative and detail-oriented, with hands-on experience in the Software Development Life Cycle (SDLC), web development, and troubleshooting. Proven ability to collaborate within teams and work autonomously to meet client requirements and deliver high-quality solutions.

Keen to learn new technologies and make a valuable contribution to a dynamic organisation as a Software Developer.

Technical Skills

Data Management:	MS SQL Server and Azure Database
Programming Languages:	JavaScript, React, .NET and C#
Testing:	User acceptance testing and unit testing
Tools:	Microsoft Visual Studio, Zoom, Notion, Jira and Git
Web Development and Software Design:	SDLC, Restful APIs, Layered Architecture and web services

Education

Professional Year   **Oct 2024 - present**
Performance Education, Adelaide
Key Subjects: Internship Preparation and Applied Job-Search Skills

Bachelor of Software Development   **Jul 2022 – Jul 2024**
University of South Australia, Adelaide
Key learning areas included: .NET fundamentals, Project Studio, Design Thinking Studio and Database for Enterprise

University Project

Online reservation booking for SGV restaurant   **Jul 2023 - Oct 2023**
University of South Australia, Adelaide

Objective:	To develop a functional website for SGV restaurant, that allows users to reserve a seat and pre-order their favourite banquets with achievements and ranking system.
Tools:	Agile methodologies, React.js, .NET Core MVC, C#, MS SQL, APIs web services, SDLC and Git.
Duties:	As Product Owner in a team of 6, I gathered client requirements and led the development of back-end features (pre-order banquets, achievements) using .NET and C#, overseeing the full SDLC from design to deployment.
Outcome:	After conducting a review with my client, a pitch presentation was scheduled to showcase the work and the tools used.
Result:	Obtained Distinction for this project

Employment History

Full Stack Web Development Intern   **Oct 2024 – Dec 2024**
Unified Mentor, India
- Designed and developed a web application according to the provided business case
- Utilised the technologies such as HTML, CSS, JavaScript and Firebase
- Used Jira for task management during the development

Project Manager (Work Placement)   **March 2024 – Jul 2024**
University of South Australia, Adelaide

- Demonstrated exceptional communication skills by proactively reaching out to clients to clarify concerns raised by the development team.
- Assisted team members in resolving software bugs and logical errors within their assigned features.
- Conducted comprehensive unit testing and deployment activities, ensuring a high-quality product.
- Authored comprehensive documentation detailing the project's functionalities, processes, and handover instructions, ensuring clarity and usability for stakeholders.

Volunteer Work

Volunteer Retail Assistant   **Nov 2024 – present**
Australian Red Cross, Adelaide

- Performing great organisation skills to be able to complete tasks quickly and efficiently
- Collaborating with team members in a dynamic, multicultural setting, using effective communication skills to ensure tasks were completed efficiently.
- Applying analytical problem-solving skills to resolve issues, such as customer concerns or stock shortages, ensuring customer satisfaction and store operations continued smoothly.
- Providing excellent customer service by helping people and answering their inquiries, fostering a positive community connection.

Personal Attributes

Exceptional communication and interpersonal skills: Supervised over 10 team projects as a versatile Project Manager, serving as the primary point of contact for clients to discuss product requirements while fostering effective collaboration within a dynamic and multicultural team.

Analytical problem-solving skills: Demonstrated the ability to design and implemented effective solutions for various projects over three years of coursework, showcasing a flexible attitude and adaptable approach at work.

Proactive troubleshooting and support: Demonstrated a proactive approach to troubleshooting and resolving issues, offering timely solutions to both clients and internal teams. Applied analytical skills to identify and address software bugs, ensuring seamless functionality and maintaining high user satisfaction.

Hobbies and Interests

Versatile badminton player: Regularly playing with a dynamic, multicultural team at Pridham Hall badminton court, fostering strong teamwork, verbal communication, and collaboration skills.

Certifications

Certified Full stack Web Development   **No Expiration Date**
Unified Mentor

References

Available upon request